

**PROCEDURE TO CANCEL PENDING ORDER DURING IBTS SYSTEM  
FAILURE**

In case of IBTS System Failure due to any Reason from Investor's Part, Broker's Part or 3<sup>rd</sup> Party Software Vendor's Part, Investor can call and talk to the KATS operator of the Broker to get update regarding his/her lined up Orders, Can give Instructions to KATS Operator to Cancel Orders or to line up further orders on his/her Behalf or any amendment thereof:

Contact Details of the Brokers are as under:

Head Office Telephone Numbers: 021-34302182-84  
021-34302173-77